

Puerto Rico is committed to providing a safe travel experience. Recognizing the importance of hygiene and disinfection, the Island of Puerto Rico is applying locally enforced measures developed by the Puerto Rico Tourism Company (PRTC), alongside U.S. Travel Association (USTA) guidelines, to safeguard the wellbeing of guests and employees, in advance of the Island reopening for tourism on July 15.

UPON ARRIVAL Airport



Starting July 15, arriving passengers must complete a **travel declaration form** from the Puerto Rico Health Department, and show a **negative molecular COVID-19 test result taken no more than 72 hours prior**.

Arriving travelers without this documentation will be offered a rapid COVID-19 test at the airport. Even if the test result is negative, the traveler will be required to quarantine and cover their own medical expenses/possible extended stay.



The **14 day quarantine is mandated** until the traveler provides proof of a negative molecular test result taken on the Island.

We strongly encourage travelers to **take the test prior to visiting the Island** for a hassle-free experience upon arrival.



Face coverings are mandatory at airports and when in public, or individuals will be subject to a fine.

Thermographic cameras monitor temperatures.



An **island-wide curfew** is in place from **10:00PM - 5:00AM**, through July 22.

GETTING AROUND Transportation



Certified transportation carriers are properly **disinfecting vehicles** and have **hand sanitizer** available.



Drivers **wear gloves** when handling doors and luggage. **Face coverings** are mandatory for drivers and passengers.



Ride sharing options like Uber mandate **face coverings** for drivers and passengers, with no front seat passengers permitted.

THINGS TO DO Visitor Experience

DINING

Restaurants are operating at **75% capacity** and temperature checks are performed before entering; those with temperatures over 100.3 will be denied entry.

Employees are required to use **face coverings** and **floor plans** are maintaining distancing protocols.

Buffets, salad bars and self-serve options, as well as **reusable menus** are prohibited at restaurants. **Gloves** are also mandatory for employees when serving guests.

*Tourism businesses have an appointed Health & Safety Officer responsible for enforcing these measures.

ATTRACTIONS

Outdoor recreation spaces including **public beaches, natural reserves, and golf courses** are open for sunbathing and other recreational activities. Groups are permitted, consisting of those in the same household. Tour operators are available for internal tourism and will resume fully once the island reopens on July 15.

Shopping malls are enforcing **social distancing** and **require appointments** to enter.

Museums and theaters are open at **75% capacity**, enforcing **social distancing**.

Hand sanitizing stations are set up in targeted areas like entryways, elevator banks, and high-traffic spots.

Cleaning and disinfection of surfaces is augmented, while **employees are being screened daily** for symptoms.

CASINOS AND GAMING

Casinos are open with wellness checkpoints at points of entry which consist of temperature checks and hand sanitation.

Gaming stations (slot machines, chairs and tables) are **properly cleaned and disinfected every hour**, after each guest, or upon guest request.

Social distancing is strictly enforced and casino capacity reduced.

Employees and guests are required to wear **face coverings**.

Casino personnel and guests at gaming tables are required to **wear gloves**.

DURING YOUR STAY Lodging



Thoroughly sanitized properties that follow PRTC standards will be certified with Island-specific health certification seals.

Guests will receive a **Health and Safety guide** detailing the specialized measures implemented by each property individually.

We recommend visitors connect with their hotels and/or hosts directly for additional information about their specific protocols beyond these and/or if visitors have specific requests.

Properties like hotels are:

Conducting temperature checks, screening symptoms, and disinfecting luggage in reception areas upon entry.

Following high standards of cleanliness with thorough housekeeping procedures that follow CDC and EPA standards.

Requiring face coverings for all guests and personnel in public areas.

Encouraging limited capacity in elevators and other public spaces.

Sanitizing continuously using EPA approved disinfectants on furniture, chairs, tables, surfaces and such, after each guest use.

Operating their **pool facilities, fitness centers and spas**, with the exception of saunas, abiding by the local distancing measures.

Short-term rental units are:

Thoroughly being cleaned and disinfected, following the health and safety protocol enforced by the Government and the PRTC, including the proper sanitation of kitchenware, glassware and utensils.

Equipped with hand soap, hand sanitizer and sanitizing wipes for guest convenience.

Making available the **PRTC Health and Safety Guide** detailing such measures.